

WHIRLPOOL APPLIANCE SALE FAQ

Public Event Overview

When? Saturday, October 24 from 9:00 a.m. to 4:00 p.m. and Sunday, October 25 from 9:00 a.m. to 12:00 p.m.

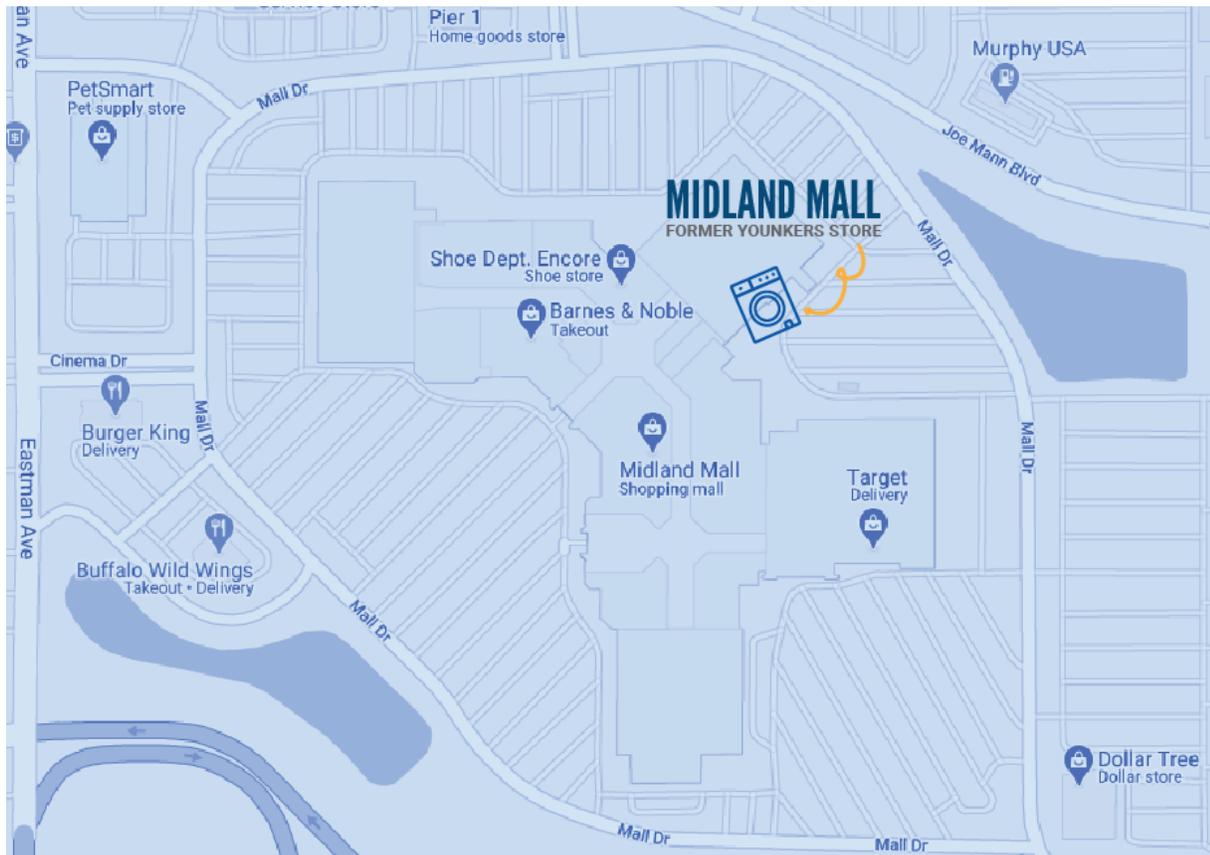
Where? The former Younkens department store in the Midland Mall, 6800 Eastman Avenue.

Who? It is open to the public—no prequalifications needed—and will offer up to 50% off the manufacturer's suggested retail price.

What? Over 650 brand new Maytag®, Amana®, KitchenAid® and Whirlpool® brand appliances will be at the sale, including: freezers, electric and gas laundry pairs, refrigerators, electric and gas ranges, dishwashers, microwaves, toasters and more.

What does "deeply discounted" mean? All appliances will be discounted up to 50% off the manufacturer's suggested retail price. Flood victims with an early access pass will also receive 20% off on top of the already discounted prices.

When I arrive at Younkens, where do I go?



Will there be another sale if I can't make this one? No, as of now, Whirlpool and United Way are not planning any additional sales. We encourage anyone interested in taking advantage of this opportunity to come to this sale.

I don't have a way to get the appliance home. Do you offer delivery and installation? Is there a cost for delivery? People are encouraged to bring the appropriate vehicle to take the appliances with them after purchase where possible. Volunteers will be available to help load appliances into people's personal vehicles. Appliances can be dropped off within a 20-mile radius over the weekend for \$100 per appliance for the general public or a discounted flat rate of \$50 for those impacted by the flood. Installation of the appliances or moving them indoors will not be available.

Flood Early Access

What does 'early access' mean? While the sale is open to the public on Saturday and Sunday, we are offering flood victims an early access and discount pass. This pass—sent by Disaster Case Managers via email—will grant flood victims early access from 3 p.m. to 7 p.m. on Friday, October 23. Make sure to bring the pass to the sale.

How do I bring the pass to the event? Either print it off or show it on your phone.

What does the early discount pass give me? With your pass, United Way and Whirlpool are offering flood victims an additional 20% off the already deeply discounted prices throughout the weekend.

Does the pass serve as a "fast pass" and I can jump ahead in line? If you can't make it on Friday but can come to the sale on Saturday or Sunday, you can still use your pass to get the additional 20% discount, but it will not allow you to jump ahead in line. Selection is on a first come, first serve basis. Shopping on Friday will give you access to the widest range of appliances.

What if you don't have what I need? There will be a special "Friends and Family Pass" available on-site for flood victims to potentially use online.

My friend was impacted by the flood but didn't get a special pass via email. What should they do? Call a Disaster Case Manager at 989-374-8000.

My friend was impacted by the flood but doesn't have an email address. What should they do? Call 989-374-8000 to ensure that they are on the list, or invite the friend to attend the sale and visit the Disaster Case Manager table.

I still have questions. What do I do? Email or call a Disaster Case Manager at 989-374-8000.